



**REGION 8**  
DENVER, CO 80202

**FILED**

**11/13/2023**

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**U.S. EPA REGION 8  
HEARING CLERK**

**SENT VIA ELECTRONIC MAIL**  
**DELIVERY RECEIPT REQUESTED**

**SUBJECT:** Requested action to be taken regarding the Flowater Refill Stations in shipments with entry number JJ8-82152504 FIFRA-08-2024-0005

**FROM:** David Cobb  
Supervisor, Toxics Enforcement Section  
Enforcement and Compliance Assurance Division

**TO:** U.S. Department of Homeland Security  
Bureau of Customs and Border Protection  
Denver, Colorado POE 3307

By this memorandum, the U.S. Environmental Protection Agency, Region 8, is informing the Bureau of Customs and Border Protection of the U.S. Department of Homeland Security that the products in the import shipment described below should be Denied Entry-Refused Delivery into the United States pursuant to the authority of section 17(c) of the Federal Insecticide, Fungicide, and Rodenticide Act (FIFRA), 7 U.S.C. § 136o(c), and the implementing regulations at 19 C.F.R. § 12.114. This entry was marked "Hold Intact," "Refused," and "Re-Export" in ACE by the EPA on November 9, 2023.

The following information pertains to the shipment:

- The importer and consignee is Flowater Inc., 4045 Pecos Street, Denver, Colorado 80211-2555.
- The manufacturer is HIFIL Tech Inc., 12-33 Garwol-RO, 49BEON-GIL, Mohyeo Cheoin-Gu, OYOngin-SI, 17035 Korea.
- The broker is RIM logistics, Ltd., point of contact, Hana Wang [HanaWang@rimlogistics.com](mailto:HanaWang@rimlogistics.com).
- The entry file date was October 26, 2023.
- The quantity is 108 Flowater Refill Stations, weighing 5,400 pounds.
- The port of entry is Denver, Colorado 3307.
- The country of origin as entered in ACE is Korea.

Section 12(a)(1)(F) of FIFRA, 7 U.S.C. 136j(a)(1)(F), provides that it shall be unlawful for any person in any State to distribute or sell to any person any device which is misbranded.

Section 2(t) of FIFRA, 7 U.S.C. § 136(t), defines “pest” as “(1) any insect, rodent, nematode, fungus, weed, or (2) any other form of terrestrial or aquatic plant or animal life or virus, bacteria, or other micro-organism (except viruses, bacteria, or other micro-organisms on or in living man or other living animals) which the Administrator declares to be a pest under section 136w(c)(1) of this title.”

Section 2(p) of FIFRA, 7 U.S.C. § 136(p), defines “label” as “the written, printed, or graphic matter on, or attached to, the pesticide or device or any of its containers or wrappers” and defines “labeling” in part, as “all labels and all other written, printed, or graphic matter – (A) accompanying the pesticide or device at any time; or (B) to which reference is made on the label or in literature accompanying the pesticide....”

Section 2(h) of FIFRA, 7 U.S.C. § 136(h), defines “device” as “any instrument or contrivance (other than a firearm) which is intended for trapping, destroying, repelling, or mitigating any pest or any other form of plant or animal life (other than man and other than bacteria, virus, or other microorganism on or in living man or other living animals); but not including equipment used for the application of pesticides when sold separately therefrom.” (See also 40 C.F.R § 152.500(a)).

Under FIFRA section 2(q)(1), 7 U.S.C. § 136(q)(1), a device is misbranded and subject to enforcement action if, among other reasons:

- the labeling bears any statements, designs, or graphic representations that are false or misleading (see also 40 CFR 156.10(a)(5));
- its packaging or wrapping does not conform to standards established pursuant to FIFRA section 25(c)(3) (as of 2010, such standards have yet to be established for devices);
- it is an imitation of, or is offered for sale under the name of another device;
- the label fails to bear the establishment number of the establishment where it was produced;
- any required information is not prominently displayed on the label;
- it lacks adequate directions for use; or
- it lacks an adequate warning or caution statement.

The Flowater Refill Stations have the following language on their labels:

- “FloWater, Inc. 4045 Pecos Street, Suite 180, Denver, CO 80211”
- “[www.myflowater.com](http://www.myflowater.com)”

The website, [www.myflowater.com](http://www.myflowater.com) automatically redirects to <https://drinkflowater.com/>. The Flowater Refill Station product page has the following language:

- “The most advanced water dispenser ever.”
- “With our new-tech FloWater Refill Stations, we have introduced the most advanced water purification and sanitizing technology ever”
- “Eliminates up to 99% of all toxins, heavy metals, microplastics, viruses and bacteria with the membrane used in FloWater’s Advanced Osmosis system.”
- “Self-sanitizing with a fully-recessed dispensing nozzle and the most potent sanitizing mechanism available, eliminating any potential cross-contamination.”

These statements demonstrate a pesticidal intent pursuant to the definitions above. The Flowater Refill Station are thus pesticide devices and subject to FIFRA regulation.

The Flowater Refill Stations are devices under FIFRA section 2(h), 7 U.S.C. § 136(h), and 40 C.F.R § 152.500(a) because they fall within the definition of “any instrument or contrivance (other than a firearm) which is intended for trapping, destroying, repelling, or mitigating any pest, [which includes virus, bacteria, or other micro-organism,] or any other form of plant or animal life (other than man and other than bacteria, virus, or other microorganism on or in living man or other living animals); but not including equipment used for the application of pesticides when sold separately therefrom.”

The Flowater Refill Stations are misbranded pursuant to FIFRA section 2(q)(1), 7 U.S.C. § 136(q)(1) because there is no EPA Establishment Number, no directions for use, and no caution or warning statements on their labels.

Therefore, these products are misbranded pursuant to 7 U.S.C. § 136(q)(1). Importing the products in the shipment(s) referenced above is a violation of FIFRA section 12(a)(1)(F), 7 U.S.C. § 136j(a)(1)(F), as a distribution or sale of a misbranded device.

The shipment that arrived at the border for import is also in violation of FIFRA section 12(a)(2)(N), 7 U.S.C. § 136j(a)(2)(N), because a registrant, wholesaler, dealer, retailer, or other distributor failed to correctly file reports required by the Act. As required by 19 C.F.R. § 12.114, a Notice of Arrival of Pesticides and Devices (NOA), EPA form 3540-1, and a copy of one product label must be submitted.

Therefore, none of the products referenced above can be allowed entry into the United States.

On November 9, 2023, the Customs and Border Patrol unit chief in Denver, Colorado was informed by the EPA that it would deny entry of this shipment.

Please contact Christine Tokarz, the import enforcement coordinator, by phone at (303) 312-6147 or by email at [tokarz.christine@epa.gov](mailto:tokarz.christine@epa.gov) if you have any questions concerning this matter.